

LOO OF THE YEAR Awards 2020

RESULTS BROCHURE 2020



THE WASHROOM OSCARS'

Thank You

Despite the Covid 19 lockdown in the first half of 2020 the majority of our annual entrants entered once more this year – sincere thanks from the Loo of the Year Awards Team. Thank you also to our new – first time entrants.

NO 2020 LOO OF THE YEAR AWARDS EVENT!

Apologies to all of our loyal Event attendees that due to Covid 19 restrictions we were unable to run our prestigious annual event.

AWARDS INFORMATION

AWARDS ENTRY CRITERIA

- Any type of 'away from home' washroom can be nominated or entered in the competition, in any of the sixty-one individual Awards categories listed on the entry form. Entries are accepted from anywhere in England, Scotland, Wales, Northern Ireland, the Republic of Ireland, Isle of Man and the Channel Islands.
- Anyone can nominate - staff, customers, visitors, managers, owners or contractors. Entries need to be authorised by owners or managers to guarantee payment of relevant entry fees which cover the inspection visit(s), judging, and the issue of a Loo of the Year Awards Certificate.

JUDGING CRITERIA

- All competition entries will receive a grading; ranging Bronze, Silver, Gold, Platinum and DIAMOND, following an unannounced visit by an authorised Loo of the Year Awards Inspector. All entries receive an Award Grading Certificate. The certificate will show the 2021 Loo of the Year Awards logo as the award covers the period to 31st December 2021.

Each entry is fully assessed against the following judging criteria, covering both male and female facilities, as well as any separate baby changing, accessible, Changing Places, Education Hygiene Room or Space to Change toilet facilities provided: -

SIGNAGE AND COMMUNICATION

- Directional signage (where applicable)
- External building signage (where applicable)
- Internal customer communication signage

DÉCOR AND MAINTENANCE

- State of repair - internal and (if applicable) external

FIXTURES AND FITTINGS PROVISION

- Sanitary fittings, taps, locks, hooks etc.

CLEANLINESS

- Walls and ceilings
- Floor areas
- Fixtures and fittings - basins, WC bowls, WC seats, taps etc

HYGIENE EQUIPMENT

- Hand washing
- Hand drying
- Toilet tissue
- Sanitary product disposal

AIR QUALITY

- Ventilation, drainage smells etc.

EXTRAS

- Added value enhancement - vending, flowers etc.

SECURITY

- Lighting, entrances, external areas (if applicable)

ACCESSIBLE FACILITIES

- Proper provision for both sexes or a unisex facility

BABY CHANGING FACILITIES

- Proper provision for both sexes or a unisex facility

CHANGING PLACES TOILET FACILITIES & SPACE TO CHANGE TOILET FACILITIES

EDUCATION HYGIENE ROOM FACILITIES

OVERALL MANAGEMENT/CUSTOMER CARE

- Is the facility cleaning and maintenance well managed?

ENTRY CATEGORIES

RETAIL

1. Shopping Centres
2. Supermarkets
3. Department Stores
4. Convenience Stores
5. Food Superstores
6. GM Superstores
7. Self Storage Operators
8. Markets

HOSPITALITY

9. Hotels
10. Restaurants
11. Quick Service / Fast Food Restaurants
12. Cafés & Coffee Shops
13. Pubs & Wine Bars
14. Night Clubs
15. Conference & Banqueting Venues

LEISURE

16. Leisure & Recreation Centres
17. Community Centres

18. Parks & Gardens

18. Parks & Gardens
19. Garden Centres
20. Water & Theme Parks
21. Visitor Attractions
22. Zoos & Safari Parks

HERITAGE

23. Museums & Galleries
24. Historic Buildings
25. Town Halls
26. Libraries

ENTERTAINMENT

27. Places of Worship & Halls
28. Cemeteries & Crematoria
29. Theatres
30. Cinemas
31. Bingo Halls / Casinos
32. Concert Halls
33. Exhibition Halls

HOLIDAY PARKS

34. Camping & Touring or Static Caravan Sites

EDUCATION

35. Early Years
36. Primary Schools & Play Centres
37. Secondary Schools
38. Higher Education Establishments
39. Special Schools
40. Hospitals
41. Surgeries
42. Day Centres
43. Nursing & Residential Homes

HEALTH

40. Hospitals
41. Surgeries
42. Day Centres
43. Nursing & Residential Homes

OFFICES

44. Commercial & Public

CAR PARKS

45. Public & Private

LOCAL AUTHORITY PUBLIC TOILETS

46. Full Time Attended
47. Non – Attended
48. Automatic / Semi-Automatic

MOBILE TOILETS

49. Mobile / Portable Toilets

TRANSPORT

50. Motorway Service Areas
51. Roadside Restaurants / Service Stations
52. Railway Stations
53. Trains
54. Airports
55. Ferry Ports
56. Ferries
57. Bus & Coach Stations

SPORT

58. Sports Venues & Stadia
59. Sports & Health Clubs

BEACHES

60. Public or Privately Owned – within 50 metres of shoreline

WORKSPACE

61. Workplace toilets

2020 Review

Covid 19

The pandemic impacted our existing loyal entrants and prospective entrant's operations and severely impacted on this year's Loo of the Year Awards operation. Despite a delay in starting and completing our inspection and grading visits to all entrants these processes were completed virtually on time. Your cooperation and assistance was greatly appreciated during this difficult time – Thank you!

Entries

Entry levels were slightly below our normal level but above our expectations. However we received entries from Wick in the north of Scotland to the Isle of Wight in the south of England, St Davids in south west Wales to Lowestoft in eastern England and from Londonderry in the North of Northern Ireland to Waterford in the south of the Irish Republic.

There were entries across most entry categories from entrants who realise that Loo of the Year Award winning washrooms are an attraction and part of the overall package of features that prospective customers expect and their regular customers value. Local Authority entries were above our expectations and support the care that that they demonstrate by providing Award winning toilet facilities.

The Loo of the Year Awards Event

Covid 19 restrictions on Events have meant that the prestigious annual Loo of the year Awards Event planned for 4th December had to be cancelled. We apologise to our loyal attendees and hope that the 2021 Event will be possible.

Inspectors

Tony Neal, our longest serving inspector sadly passed away in February and two of our other experienced inspectors were unable to work for us this year due to Covid 19.

Four new inspectors joined us and completed inspections in the North East and North West of England, the Midlands, East Anglia and Wales. They were impressed with the high standard of our entrant's washroom provision. We remain encouraged that products and services provided by our past sponsors and supporters are contributing our entrant's success in providing Award Winning facilities.

Wychavon District Council - Overall Loo of the Year Awards Trophy winner

After many years entering Loo of the Year Awards, Wychavon District Council became the ninth local authority entrant to be awarded the prestigious Overall Loo of the Year Awards 'Golden Toilet Seat' Trophy. More details on page 9.

Sponsorship

Without the certainty of being able to hold the Loo of the Year Awards Event, which showcases our sponsors and supporters products and services, we made the decision when the first lock down ended that we would not promote sponsors products and services in 2020. We hope that the normality can return in 2021.

Thank You!

All our regular entrants and their cleaning staff who enjoy the benefit from recognition that they provide and maintain Award Winning washrooms and all the Loo of the Year Awards team without whom this year's Loo of the Year Awards would not have been possible.

Mike Bone -

Managing Director Loo of the Year Awards

AWARD WINNING TOILETS



Avion JD Wetherspoon



Bell Close Keswick Danfo



Bulls Head JD Wetherspoon



Buttercrane Centre Newry



Church Close Wychavon DC



Forty Foot Co Dublin JD Wetherspoon



Foyleside Shopping Centre Londonderry.



Galleries Shopping Centre



Guildhall & Linen Exchange JD Wetherspoon



Livery Rooms JD Wetherspoon



Robert Burns Globe Inn Dumfries



Shakespears Head JD Wetherspoon

NATIONAL AWARDS

Any entry receiving a Platinum or Diamond grading will be considered for one of the following major **NATIONAL AWARDS** – one each for England, Scotland, Wales and Ireland.

- Category Winners (see entry categories schedule) – up to 61 categories in each country
- Accessible Toilet Winner
- Baby Changing Facilities Winner
- Changing Places Toilet Winner
- Space to Change Toilet Winner
- ECO Friendly Toilet Winner
- Education Hygiene Room Winner
- Toilets in Education Winner
- Local Authority Award Winner (Excluding public toilet entries)
- Public Toilet Entries Winner
- Individual Category Entries – (Excluding public toilet entries)



TROPHY WINNERS - There are twelve overall Trophy Winners, covering all Loo of the Year entries:

ACCESSIBLE TOILET ENTRIES TROPHY

Awarded to the accessible facility entry(s) judged to be the best in all categories.

BABY CHANGING FACILITIES TROPHY

Awarded to the changing facility entry(s) judged to be the best in all categories.

CHANGING PLACES TOILET TROPHY

Awarded to the Changing Places Toilet facilities entry(s) judged to be the best in all categories.

SPACE TO CHANGE TOILET TROPHY

Awarded to the Space to Change Toilet facilities entry(s) judged to be the best in all categories.

ECO FRIENDLY TOILET TROPHY

Awarded to the entry(s) judged to be the most environmentally friendly toilet(s).

HYGIENE ROOM TROPHY (Education)

Awarded to the Hygiene Room entry judged to be the best from the Education sector

“CHAMPIONS LEAGUE” – STANDARDS OF EXCELLENCE AWARDS

Any provider organisation/authority with 8 or more entries and winning five or more Diamond, Platinum or Gold Awards Automatically qualifies for membership of the prestigious Loo of the Year Awards “Champions League”.

LOCAL AUTHORITY PUBLIC TOILET TOP TWENTY “PREMIER LEAGUE”

Membership of the “Premier League” is restricted to public toilet entries and is based on the total number of grading points achieved (Diamond is 7 points, Platinum is 6 points, Gold = 5 points, Silver = 4, Bronze = 3) against the total number of entries.

MARKET SECTOR AWARDS

Awarded to the entrant with the best entry(s) from each of the Market Sectors: Retail, Hospitality, Leisure, Health, Heritage, Entertainment, Holiday Parks, Education, Offices, Car Parks, Mobile Toilets, Transport, Sport, Beaches and Workplace market sectors.

TOILETS IN EDUCATION TROPHY

Awarded to the best entries from the Education sector entry(s)

CORPORATE PROVIDER TROPHY

Awarded to the corporate organisation or authority with ten or more entries, who, in the opinion of the judges, is maintaining a consistently high standard of ‘away from home’ toilets.

PUBLIC TOILET ENTRIES TROPHY

Awarded to the best entry(s) from the public toilet entry categories.

INDIVIDUAL CATEGORY ENTRIES TROPHY

Awarded to the top entry(s) from all individual categories - i.e. excluding public toilet categories.

LOCAL AUTHORITY TROPHY

Awarded to the local authority entrant with the best overall ‘away from home’ toilets, excluding public toilets.

OVERALL LOO OF THE YEAR AWARD TROPHY – THE OVERALL 2020 WINNER

Awarded and presented to the provider of one or more entries who in the opinion of the judges, deserves to receive the highest Loo of the Year Award – the Golden Loo Seat!



THE WASHROOM CLEANER OF THE YEAR AWARDS form part of the annual Loo of the Year Awards but relate specifically to the cleaning staff that look after facilities, rather than the loos themselves. While the range of gradings and National Loo of the Year Awards and Trophies provide adequate recognition for the loos and their providers, it is the people who look after each facility – be they individual full-time attendants, in-house cleaning teams or external cleaning contractors, who also deserve recognition. All attendants and/or cleaning staff will automatically be entered for a **Washroom Cleaner of the Year Award**. Judging is carried out at the same time as the Loo of the Year Awards inspection and any cleaning staff seen at the time of the unannounced visit are deemed to represent the whole cleaning team. There are **Washroom Cleaner of the Year Award** winners in England, Scotland, Wales and Ireland.



WASHROOM CLEANER OF THE YEAR TROPHIES:

INDIVIDUAL CLEANER TROPHY

Presented to the cleaner (s) who, in the opinion of the judges, is performing a high quality “ambassadorial” role for the washroom provider, in terms of cleaning, appearance, attitude, commitment and efficiency.

IN-HOUSE CLEANING TEAM TROPHY

Presented to the cleaning team employed by any washroom provider with multiple entries in the Loo of the Year Awards. who, in the opinion of the judges, are performing a high quality “ambassadorial” role for the loo provider, in terms of cleaning, appearance, attitude, commitment and efficiency.

EXTERNAL CONTRACTOR CLEANING TEAM TROPHY

Presented to the cleaning contractor company or other external organisation which, in the opinion of the judges, is providing a high level of service to one or more separate Loo of the Year Award entrants.

2021 LOO OF THE YEAR AWARDS TIMETABLE

- February to July : Nominations and entries received
- July to September : Judging (unannounced visits)
- December 2021 : National Awards Presentation Event

TROPHY WINNERS

LOO OF THE YEAR AWARD TROPHY WINNER

WYCHAVON DISTRICT COUNCIL



CORPORATE PROVIDER ENTRIES

wetherspoon

JD WETHERSPOON

INDIVIDUAL CATEGORIES



WELLCOME COLLECTION LONDON

PUBLIC TOILET ENTRIES



DANFO (UK) LTD

ACCESSIBLE TOILET ENTRIES



Mc DONALD'S STATION ST
BURTON ON TRENT

BABY CHANGING FACILITIES ENTRIES



BUTTERCRANE CENTRE NEWRY

CHANGING PLACES TOILET ENTRIES



WELLCOME COLLECTION LONDON

SPACE TO CHANGE TOILET ENTRIES



CHURCH WALK PUBLIC TOILET
PERSHORE WYCHAVON
DISTRICT COUNCIL

ECO FRIENDLY TOILET ENTRIES



THE HIDEAWAY@BAXBY MANOR

LOCAL AUTHORITY ENTRIES



DANFO (UK)LTD

TOILETS IN EDUCATION



SURREY UNIVERSITY

'HALL OF FAME'

OVERALL LOO OF THE YEAR AWARDS TROPHY WINNERS 1987 – 2020

YEAR	WINNER	SECTOR
1987	HATTON GARDEN HOTEL, UPTON ST LEONARDS	HOSPITALITY
1988	THE LIDO, WORTHING	LOCAL AUTHORITY
1989	CHILDREN'S WORLD STORES	RETAIL
1990	EAGLE & CHILD, GWAENYSGOR, NORTH WALES	HOSPITALITY
1991	GRAMPION ROAD, AVIEMORE, SCOTLAND	LOCAL AUTHORITY
1992	WELCOME BREAK SERVICES, M3 FARNBOROUGH	TRANSPORT
1993	NO LOO OF THE YEAR AWARDS	
1994	HERITAGE MOTOR MUSEUM, GAYDON	HERITAGE
1995	CITY OF WESTMINSTER COUNCIL	LOCAL AUTHORITIES
1996	PORTSMOUTH HISTORIC DOCKYARD	HERITAGE
1997	THE MANOR HOTEL, ST ALBANS	HOSPITALITY
1998	EUROTUNNEL, FOLKSTONE	TRANSPORT
1999	THE NATIONAL TRUST, GIBSITE ESTATE, TYNE & WEAR	HERITAGE
2000	THE ORACLE SHOPPING CENTRE, READING	RETAIL
2001	J D WETHERSPOON	HOSPITALITY
2002	EAST LOTHIAN COUNCIL, SCOTLAND	LOCAL AUTHORITY
2003	THE EDEN PROJECT, BODELVA, CORNWALL	LEISURE
2004	THE HIGHLAND COUNCIL, SCOTLAND	LOCAL AUTHORITY
2005	MOTO HOSPITALITY	TRANSPORT
2006	THE CAMPING & CARAVANNING CLUB	HOLIDAY PARKS
2007	THE TRAFFORD CENTRE, MANCHESTER	RETAIL
2008	ASDA STORES	RETAIL
2009	McDONALD'S	HOSPITALITY
2010	JD WETHERSPOON	HOSPITALITY
2011	CEREDIGION COUNTY COUNCIL, WALES	LOCAL AUTHORITY
2012	STAFFORDSHIRE COUNTY COUNCIL	LOCAL AUTHORITY
2013	BRIGHTON & HOVE CITY COUNCIL	LOCAL AUTHORITY
2014	DANFO UK	LOCAL AUTHORITY
2015	WE CLEAN	CLEANING & FM
2016	GATWICK AIRPORT	TRANSPORT
2017	ABM	CLEANING & FM
2018	JD WETHERSPOON	HOSPITALITY
2019	INTU	RETAIL
2020	WYCHAVON DISTRICT COUNCIL	LOCAL AUTHORITY

TROPHY WINNERS



WYCHAVON DISTRICT COUNCIL is in the West Midlands region. It is made up of the three towns of Droitwich Spa, Evesham and Pershore, and nearly 100 villages and hamlets. The District Council is extremely proud of its public toilets that are operated by Mitie and have entered LOYA for many years.

The high standard of their public toilet provision includes excellent, well designed and equipped, very clean and well maintained male and female, accessible, baby change and Changing Places toilets.

As a result of their efforts they were the smallest local authority to win the UK/Ireland Public Toilet entries Trophy in 2014, which was awarded to them again in 2017. In addition to the 2020 Overall Loo of the Year Awards Trophy, Wychavon DC have also been awarded the Space to Change Toilet Entries Trophy for the Church Walk Pershore entry as well as other National and UK awards and three Diamond awards – the only public toilet entrant to achieve this ultimate award.



JD WETHERSPOON aims to provide customers with good-quality food and drinks, served by well-trained and friendly staff, at reasonable prices. The pubs are individually designed, and the company aims to maintain them in excellent condition. The UK's first pub to be equipped with Changing Places toilets was the Wetherspoon Velvet Coaster pub in Blackpool.

Chairman Tim Martin is passionate about providing excellent washrooms in his pubs and many Wetherspoon's pubs are assessed each year as part of entry into Loo of the Year Awards.

All of the Loo of the Year Awards inspectors were impressed by the Covid 19 precautions taken throughout the Wetherspoon estate including a personal meeting and instructions on entry, track and trace recording measures, personal distancing restrictions between urinals and washbasins, Covid 19 warning/instruction notices and screening as required in bars where appropriate.

Wetherspoon entries were awarded ten prestigious Loo of the Year Awards Diamond Awards, ten National Category Awards, National Awards for Ireland and Wales, Washroom Cleaner of the Year Awards for Ireland and the UK/Ireland, the In-House Cleaning Team UK/Ireland Trophy and the UK/Ireland Corporate Provider Entries Trophy.



DANFO (UK) Ltd is the world's leading manufacturer of sanitation solutions for a public environment. They have delivered installations to all five continents and by offering the widest range of products on the market means they have a solution for everybody.

Danfo (UK) Ltd have been entering Loo of the Year Awards for many years and won National and UK awards including the Overall Loo of the Year Award Trophy in 2014. They have also been awarded the Washroom Cleaner of the Year External Contractor Cleaning Team Trophy in 2018 and the 2019 UK/Ireland Public Toilet Entries Trophy and several national Loo of the Year Awards and Washroom Cleaner of the Year Awards.



MCDONALDS - The McDonald's Corporation is the world's largest chain of hamburger fast food restaurants, with 38,000 restaurants in over 100 countries with 1.9 million staff and serve sixty-nine million people each day

McDonalds individual franchisees enter toilets throughout the UK and competition is rife between individual restaurant managers. Although many of their toilets are compact, they are well equipped, kept very clean and are well maintained. The Station Street Burton on Trent entry operated by McLean Restaurants were awarded the Accessible Toilet Entries Award for England and the UK/Ireland Accessible Toilet Entries Trophy.

TROPHY WINNERS



Wellcome Collection is a museum and library based at 183 Euston Road, London, displaying a mixture of medical artefacts and original artworks exploring “ideas about the connections between medicine, life and art”. Founded in 2007, the Wellcome Collection attracts over 550,000 visitors per year and is advertised as “the free destination for the incurably curious”.

Wellcome Collection’s first Loo of the Year Award entry achieved a 2020 Diamond Award, National Changing Places and Individual Category Awards and the UK/Ireland Changing Places and Individual Category UK/Ireland Trophies.

The Changing Places toilet is spacious, light and very well-equipped meeting all of the Loo of the Year Awards criteria. Provision of helpful signage helps with and compliments the overall toilet experience.

One set of Unisex facilities comprise 10 cubicles which exceed the BS6465 dimensions and all include individual hand washing facilities. Three additional wash basins are included in a single facility which is on two levels to suit the needs of different height users.



THE HIDEAWAY - A regular entrant in Loo of the Year Awards, the Hideaway@Baxby Manor is a small, relaxed and friendly campsite in the heart of North Yorkshire, that offers chilled out camping and glamping that’s in-tune with nature. It nestles in the midst of our 110 acre farm and is off the beaten track, but only a stroll from the village of Husthwaite.

In addition to a 2020 Platinum Loo of the Year Award, their entry was also awarded the Eco Friendly Toilet Entries Award for England and the UK/Ireland Eco Friendly Trophy.



SURREY UNIVERSITY - The University of Surrey was established in 1966 with the grant of its Royal Charter and is located in Guildford. Two entries were received – one as part of the education facilities and the other for the Rubix Lounge night club, both on the same level of Union House.

Both entries achieved Platinum Loo of the Year Awards, National Category Awards for Higher Education and Night Clubs, Market sector Awards for Education and Entertainment in addition to the Toilets in Education National Award for England and UK/Ireland Trophy for Toilets in Education.



CAN YOUR WASHROOMS BECOME A UK/IRELAND LOO OF THE YEAR AWARD WINNER?



All Loo of the Year Awards entries are judged against the same criteria (up to one hundred and one per set of toilets!)

It doesn’t matter where you are located in England, Ireland, Scotland or Wales you can enter and be considered for Awards in sixty one Entry Categories for each country and a whole range of National and UK/Ireland Awards detailed in this brochure.

Your washroom cleaners can also be considered for Individual Cleaner, In-House Cleaning Team and External Contractor Cleaning Team National Awards and UK/Ireland Trophies.

Many single entry and small business entries have won National and UK/Ireland Awards including five UK/Ireland Awards in the 2020 Loo of the Year Awards.

Enter in 2021! www.loo.co.uk

2020 NATIONAL AWARD WINNERS

AWARD	ENGLAND	SCOTLAND	WALES	IRELAND
INDIVIDUAL CATEGORY ENTRIES	Wellcome Collection London	Annandale Distillery	JD Wetherspoon	JD Wetherspoon
PUBLIC TOILET ENTRIES	Wychavon District Council	Fife Coast & Countryside Trust	Danfo (UK) Ltd	
ACCESSIBLE TOILET ENTRIES	McDonald's Station Street Burton on Trent	The Green Welly Stop Tyndrum	Sawyers Arms Maesteg JD Wetherspoon	Forty Foot Black Rock JD Wetherspoon
BABYCHANGE FACILITIES ENTRIES	St Andrews Square Droitwich Wychavon DC	Forge Shopping Centre Glasgow	Cader Suites Islawrffordd Caravan Park	Buttercrane Centre Newry
CHANGING PLACES TOILET ENTRIES	Wellcome Collection London		Tenby Lane Railway Car Park Danfo (UK) Ltd	Foyleside Shopping Centre Londonderry
SPACE TO CHANGE TOILET ENTRIES	Church Walk Pershore Wychavon District Council	Eastgate Shopping Centre Inverness	Coppet Hall Beach Centre	Buttercrane Centre Newry
ECO FRIENDLY TOILET ENTRIES	The Hideaway@ Baxby Manor			
LOCAL AUTHORITY ENTRIES	Chorley Covered Market Chorley Borough Council	Fife Coast & Countryside Trust	Danfo (UK) Ltd	
TOILETS IN EDUCATION	Surrey University			

'CHAMPIONS LEAGUE' – STANDARDS OF EXCELLENCE

Presented to any organisation or local authority with eight or more entries and awarded five or more Platinum or Diamond awards, and who in the opinion of the judges, are maintaining a consistently high standard of management in all their Loo of the Year Awards entries.



MARKET SECTOR AWARDS

RETAIL



BUTTERCRANE CENTRE NEWRY

HOSPITALITY



MCLEAN RESTAURANTS T/A MCDONALDS

LEISURE



XSCAPE CASTLEFORD

HERITAGE



ROBERT BURNS THE GLOBE INN DUMFRIES

ENTERTAINMENT



RUBIX LOUNGE UNIVERSITY OF SURREY

HOLIDAY PARKS



LUDLOW TOURING PARK

EDUCATION



UNIVERSITY OF SURREY

OFFICES



ASHDOWN PHILLIPS SOLIHULL

CAR PARKS



CHURCHILL CAR PARK RUSTINGTON –
RUSTINGTON PC

MOBILE TOILETS



A PLUSH FLUSH

TRANSPORT



EXTRA MSA

SPORT



XSCAPE CASTLEFORD

BEACHES



FIFE COAST & COUNTRYSIDE TRUST

WORKPLACE



ASHDOWN PHILLIPS SOLIHULL

NATIONAL CATEGORY AWARD WINNERS

CATEGORY		ENGLAND	
RETAIL	1	Shopping Centres	THE HARVEY CENTRE HARLOW
	8	Markets	COVERED MARKET CHORLEY
	9	Hotels	THE BOTTLE KILN HARWICH JD WETHERSPOON
	11	Quick Service/Fast Food Restaurants	McDONALD'S STATION STREET BURTON ON TRENT
	12	Cafes & Coffee Shops	
	13	Pubs & Wine Bars	SWAN & ANGEL ST IVES CAMBRIDGE JD WETHERSPOON
	14	Night Clubs	RUBIX LOUNGE UNIVERSITY OF SURREY
	15	Conference & Banqueting Venues	KINGS FUND LONDON W1
	LEISURE	16	Leisure and Recreation Centres
18		Parks and Gardens	LIDO CAR PARK DROITWICH WYCHAVON DISTRICT COUNCIL
21		Visitor Attractions	EDEN PROJECT BODELVA
HERITAGE	23	Museums & Galleries	WELLCOME COLLECTION LONDON
	24	Historic Building	OPERA HOUSE TUNBRIDGE WELLS JD WETHERSPOON
HOLIDAY PARKS	34	Camping Sites	LUDLOW TOURING PARK
EDUCATION	38	Higher and Adult Education	LEVEL 3 UNION HOUSE UNIVERSITY OF SURREY GUILDFORD
OFFICES	44	Commercial & Public Offices	ASHDOWN PHILLIPS SOLIHULL
CAR PARKS	45	Non-Attended	CHURCHILL CAR PARK RUSTINGTON RUSTINGTON PC
PUBLIC TOILETS	46	Full Time Attended	MARKET YARD CHARNWOOD CHARNWOOD BOROUGH COUNCIL
	47	Non-Attended	ST ANDREWS SQUARE DROITWICH WYCHAVON DISTRICT COUNCIL
	48	Automatic/Semi-Automatic	FALCON CROSS SHANKLIN I.O.W DANFO
MOBILE TOILETS	49	Mobile/Portable Toilets	A PLUSH FLUSH EATON BISHOP
TRANSPORT	50	Motorway Service Areas	LEEDS SKELTON LAKE EXTRA MSA
	51	Roadside Restaurants/Service Stations	
	52	Railway Stations	BRUNEL ARCADE READING STATION NETWORK RAIL
	57	Bus & Coach Stations	LOUTH BUS STATION EAST LINDSEY DC DANFO
	BEACHES	60	Public or Privately Owned - within 50 metres of shoreline

SCOTLAND	WALES	IRELAND
FORGE SHOPPING CENTRE GLASGOW	ST DAVID DEWI SANT CARDIFF	BUTTERCRANE SHOPPING CENTRE NEWRY
CROSS KEYS INN PEEBLES JD WETHERSPOON	CASTLE HOTEL RUTHIN JD WETHERSPOON	OLD BOROUGH SWORDS JD WETHERSPOON
	BIG MOOSE COFFEE COMPANY CARDIFF	
HENRY BELL HELENSBURGH JD WETHERSPOON	RED LION SWANSEA JD WETHERSPOON	THE TULLOW GATE CARLOW JD WETHERSPOON
FIFE COAST & COUNTRYSIDE TRUST		
ANNANDALE DISTILLERY ANNAN	GYPSY WOOD PARK CAERNARFO	
ROBERT BURNS GLOBE INN DUMFRIES	PICTURE HOUSE EBBW VALE JD WETHERSPOON	SILVER PENNY DUBLIN JD WETHERSPOON
ORD HOUSE COUNTRY PARK BERWICK ON TWEED	THE WOODLANDS CARAVAN PARK DEVILS BRIDGE	
ELIE HARBOUR FIFE COAST & COUNTRYSIDE TRUST	ST CLEARS CAR PARK CARMARTHENSHIRE COUNTY COUNCIL DANFO	
ST ANDREWS WEST SANDS FIFE COAST & COUNTRYSIDE TRUST		
	A PLUSH FLUSH EATON BISHOP	
THE GREEN WELLY STOP TYNDRUM		
	GOODWICK RAILWAY STATION DANFO	
ST ANDREWS WEST SANDS FIFE COAST & COUNTRYSIDE TRUST	COPPET HALL BEACH CENTRE SAUNDERSFOOT	

AWARD WINNING TOILETS



Sir Norman Wisdom JD Wetherspoon



Smithy Fold JD Wetherspoon



Trinity Shopping Centre Aberdeen



University of Surrey



Wellcome Collection London



Wishaw Malt JD Wetherspoon

**WASHROOM CLEANER
OF THE YEAR
Awards
2020**

TROPHY & NATIONAL WINNERS

Washroom Cleaner of the Year Awards are presented to both in-house as well as external contractor cleaning staff. While the Loo of the Year Awards recognise the quality of the various toilet facilities, the Washroom Cleaner of the Year Awards recognise the dedicated staff who look after toilets all over the UK.

THERE ARE THREE OVERALL UK WASHROOM CLEANER OF THE YEAR AWARD TROPHIES, AS FOLLOWS:

**INDIVIDUAL CLEANER TROPHY
2020 WINNER**



**AMENCA - ASHLEY CENTRE
EPSOM - AXIS CLEANING &
SUPPORT SERVICES**

**IN-HOUSE CLEANING TEAM TROPHY
2020 WINNER**



JD WETHERSPOON

**EXTERNAL CONTRACTOR
CLEANING TEAM TROPHY
2020 WINNER**



**Axis Cleaning & Support
Services**

2020 WASHROOM CLEANER OF THE YEAR AWARDS – NATIONAL WINNERS

NATIONAL AWARD	ENGLAND	SCOTLAND	WALES	NORTHERN IRELAND
INDIVIDUAL WASHROOM TEAM ONE ENTRY	Amenca Ashley Centre Epsom Axis Cleaning & Support Services	Jan Bell Eastgate Shopping Centre Inverness	Matt Brinkley Brecon Town Council/Danfo	Raymond Clark & Lorraine Elliot Buttercrane Centre Newry
IN-HOUSE CLEANING TEAM MULTIPLE ENTRIES	City of London	Fife Coast & Countryside Trust	Coppet Hall Beach Centre Saundersfoot	J D Wetherspoon
EXTERNAL CONTRACTOR CLEANING TEAM MULTIPLE ENTRIES	Axis Cleaning & Support Services	Clean Event Services	Danfo (UK) Ltd	Mercury Facilities Management

2020 LOCAL AUTHORITY PUBLIC TOILET ENTRIES

'PREMIER LEAGUE'

POSITION		LOCAL AUTHORITY	TOTAL NO. PUBLIC TOILET ENTRIES	NO. POINTS (D =7 PTS, P = 6PTS, G = 5PTS, S = 4 PTS, B = 3PTS)
2020	2019			
1	1	Pembrokeshire County Council / Danfo	69	343
2	2	Wyre Borough Council / Danfo	20	106
3	3	Oxford Direct Services	19	97
4	4	Blackpool Council / Danfo	15	76
5	7	Wychavon District Council	11	68
6	6	East Lindsey District / Danfo	12	65
7	8	Fylde Borough Council / Danfo	12	60
8	10	Carmarthenshire County Council / Danfo	10	50
9	9	Wycombe District Council / Danfo	10	48
10	12=	Lancaster City Council/Danfo	8	41
11	14	Whitby Town Council /Danfo	5	30
12	N/A	Isle of Wight Council / Danfo	5	28
13	19=	Rustington Parish Council	4	21
14=	17=	Hackney Council / Danfo	3	18
14=	16	North East Lincolnshire Council / Danfo	3	18
16	N/A	Fife Coast & Countryside Trust	3	17
17	N/A	North Hertfordshire District Council / Danfo	3	16
18	N/A	Knutsford Town Council/Danfo	3	15
19	N/A	Keswick Community Asset Company / Danfo	2	12
20=	15	City of Lincoln	2	11
20=	17=-	City of London	2	11

LOCAL AUTHORITY PUBLIC TOILET AWARDS

ROLL OF HONOUR

LOCAL AUTHORITY	NO. OF. PUBLIC TOILET ENTRIES	PLATINUM GRADE	GOLD GRADE	%
Arnside Parish Council /Danfo	1	1		100%
Billingshurst Parish Council	1	1		100%
Blackpool City Council/Danfo	15		15	100%
Brecon Town Council / Danfo	2		2	100%
Carmarthenshire County Council / Danfo	10	2	7	90%
Charnwood Borough Council	1	1		100%
Cherwell District Council	1	1		100%
Chorley Borough Council	1	1		100%
City of Lincoln	2	1	1	100%
City of London	2	1	1	100%
Devizes Town Council	1	1		100%
Dunstable Town Council	1	1		100%
East Lindsey District Council /Danfo	12	5	7	100%
Fife Coast & Countryside Trust	3	2	1	100%
Fylde Borough Council / Danfo	12		12	100%
Gorslas Community Council / Danfo	1		1	100%
Goudhurst Parish Council	1	1		100%
Hackney Council / Danfo	3	3		100%
Houghton Regis Town Council	1	1		100%
Isle of Wight Council / Danfo	5	3	2	100%
Keswick Community Asset Company / Danfo	2	2		100%
Knutsford Town Council /Danfo	3		3	100%
Lancaster City Council/ Danfo	8	1	7	100%
Newtown Town Council/Danfo	2		2	100%
North East Lincolnshire Council / Danfo	3	3		100%
North Hertfordshire District Council / Danfo	3	2	1	100%
Oxford Direct Services	19	3	15	95%
Pembrokeshire County Council / Danfo	69	5	57	90%
Rustington Parish	4	1	3	100%
Safron Walden Town Council	1	1		100%
Waverley Borough Council	2	1	1	100%
Whitby Town Council / Danfo	5	5		100%
Wychavon District Council	11	11		100%
Wycombe District Council / Danfo	10	1	6	70%
Wyre Borough Council / Danfo	20	5	15	100%
Total	238	67	159	95%

RAISE YOUR ORGANISATIONS PROFILE IN 2021

WIN A NATIONALLY RECOGNISED AWARD



EVIDENCE OF ACHIEVEMENT DURING NEGOTIATIONS WITH PROSPECTS
BENCHMARK YOUR COMPANIES PERFORMANCE AGAINST COMPETITORS
GAIN PRESTIGE AND RECOGNITION FOR YOUR BRAND AND EMPLOYEES

ENTER THE 2021 LOO OF THE YEAR AWARDS

www.loo.co.uk

**PROMOTE YOUR COMPANY
IN 2021**



AT THE 2021 AWARDS EVENT

EXHIBIT YOUR PRODUCTS AND SERVICES
AND PROMOTE YOUR BRAND

PRESENT YOUR PRODUCT OR SERVICE TO AN
AUDIENCE OF WASHROOM PROVIDERS

PROMOTE YOUR COMPANY AND PRODUCTS
IN THIS BROCHURE

**ENJOY NETWORKING
AND HOSPITALITY AT THE
2021 AWARDS
EVENT**

THE UK EVENT EXCLUSIVELY FOR THOSE
INVOLVED IN WASHROOMS

UNPARALLELED NETWORKING
OPPORTUNITIES THROUGH OUT THIS
DAY-TIME EVENT

EXCELLENT HOSPITALITY – IDEAL FOR
ENTERTAINING STAFF, CUSTOMERS
AND PROSPECTS

TOP CLASS AFTER LUNCH ENTERTAINMENT

**THEN BECOME A 2021 SPONSOR OR AWARDS SUPPORTER
EMAIL [MIKE@LOO.CO.UK](mailto:mike@loo.co.uk)**

**NOW BECOME A 2021 SPONSOR OR AWARDS SUPPORTER
IT'S EASY AND VERY COST EFFECTIVE – CONTACT US NOW!**

Find out more and become involved in the 2021 Loo of the Year Awards:

Mike Bone

Tel: 01403 258779 | E-Mail: mike@loo.co.uk | www.loo.co.uk